

TABLE OF CONTENTS

APPROVAL SHEET	ii
PERNYATAAN	iv
MOTTO.....	v
ABSTRAK.....	vi
ABSTRACT	vii
PREFACE	viii
ACKNOWLEDGEMENTS	ix
TABLE OF CONTENTS	xi
LIST OF TABLES.....	xiii
LIST OF FIGURES	xiv
LIST OF ENCLOSURES	xv
CHAPTER 1 INTRODUCTION.....	1
1.1 Background of the Study.....	1
1.2 Research Questions.....	2
1.3 Operational Definitions.....	2
1.4 Aims of the Research.....	3
1.5 Significance of the Study	3
CHAPTER 2 LITERATURE REVIEW	5
2.1 Theoretical Framework.....	5
2.2 Study of the Relevant Research.....	12
CHAPTER 3 RESEARCH PROCEDURES.....	14
3.1 Method of the Research	14
3.2 Focus of the Research	14

3.3	Setting and Participants.....	14
3.4	Technique of Collecting the Data	15
3.5	Technique of Analyzing the Data	16
3.6	Steps of the Research	19
3.7	Time and Place of the Research	20
CHAPTER 4 RESEARCH FINDINGS AND DISCUSSION		21
CHAPTER 5 CONCLUSION AND SUGGESTIONS		31
5.1	Conclusion.....	31
5.2	Suggestions.....	32
REFERENCES		33
ENCLOSURES		37
CURRICULUM VITAE		85