

## **ABSTRACT**

### ***THE EFFECT OF TRAINING, COMMUNICATION AND WORK DISCIPLINE ON EMPLOYEE PERFORMANCE***

***(A Research on Non-Manager Employees of PT. Wahana Ottomitra Multiartha  
Tbk Tasikmalaya Branch)***

*By:*

**Tania Putri Heryanti**

**173402043**

*Under the guidance of:*

**H. Deden Mulyana**

**Alfin Nur Fahmi Mufreni**

*The purpose of this study was to determine and analyze the effect of Training, Communication and Work Discipline on the Performance of Non-Manager Employees of PT. Wahana Ottomitra Multiartha Tbk Tasikmalaya Branch. The research method used was a survey method, the data obtained directly through questionnaires to 37 respondents taken from non-manager employees of PT. Wahana Ottomitra Multiartha Tbk Tasikmalaya Branch. Sampling using the census and the method of analysis used in this study was multiple linear regression analysis. Based on the research results, it was known that training is classified as good, communication was included in good classification, work discipline was included in good classification, and the performance of employees of Non-Manager employees of PT. Wahana Ottomitra Multiartha Tbk Tasikmalaya Branch was included in the good classification. Overall, Training, Communication and Work Discipline have a positive and significant effect on the performance of Non-Manager employees of PT. Wahana Ottomitra Multiartha Tbk Tasikmalaya Branch.*

*Keywords: Training, Communication, Work Discipline, Employee Performance.*