

ABSTRACT

THE INFLUENCE OF WORKLOAD AND BENEFITS ON EMPLOYEE PERFORMANCE

**(A Research on Tourism Bus Fleet Crews of PT. Andalas Galuh Pradja, Ciamis
Regency)**

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The purpose of the research was to find out and analyze the workload of sales assistants at PT. Andalas Galuh Pradja, Ciamis Regency. Salesperson allowance at PT. Andalas Galuh Pradja, Ciamis Regency. Performance of sales clerk employees at PT. Andalas Galuh Pradja, Ciamis Regency. Workload, Allowances, on the performance of sales assistant employees at PT. Andalas Galuh Pradja, Ciamis Regency. The research method used to determine and analyze the effect of workload and benefits on the performance of sales assistant employees at PT. Andalas Galuh Pradja Ciamis Regency is using a survey research method. The research sample (N) taken was 30 Fleet Crews of PT. Andalas Galuh Pradja, Ciamis Regency. The data analysis tool used is multiple regression, the coefficient of determination and hypothesis testing. The results of the study show that the workload has a very good assessment classification. Work benefits have a very good rating classification. Employee performance has a good rating classification. Simultaneously workload and work allowances have a significant effect on employee performance, partially workload has no significant effect on employee performance while partially allowances have a significant effect on employee performance.

Keywords: Workload, Benefits, Employee performance